

Elliptics, Ltd.

PROFESSIONAL SERVICES For Elliptics™ branded products

Webcrossing™ Core, Webcrossing Community, Webcrossing Neighbors

1. AVAILABLE SERVICES

Elliptics Professional Services is available for technical and strategic functions including:

- Setup
- Planning
- Customization
- Development
- Site management
-

If you are interested in Elliptics Professional Services, contact Elliptics Sales at sales@elliptics.com to get a price estimate.

2. HOW WE WORK

- Discuss and understand your requirements
- Provide a Statement of Work (SOW) and price estimate
- Secure deposit and start project
- Track project with our web-based Professional Services Tracker (PS Tracker).
- QA project
- Customer sign off and commit to production

3. PROFESSIONAL SERVICES BILLING

If a customer utilizes Elliptics Professional Services during any month, then there is a minimum billing of two (2) hours at prevailing prices for that month's Professional Services.

Billable Professional Services includes: 1) Customer authorized Professional Services Projects, and 2) Technical Support when the support is deemed to be billable.

More information about Elliptics Technical support is available in the Elliptics Technical Support Policy.

4. INDEPENDENT CONTRACTOR

Professional Services provided by Elliptics has the status of an independent contractor, and shall not be considered an employee of the customer for any purpose.

Elliptics and Webcrossing are trademarks of Elliptics, Ltd.